

IMPORTANT INFORMATION ABOUT THE TCU/BSWH COMMUNITY VACCINE SITE

- At this time, vaccinations for eligible patients are by appointment only. Individuals without an appointment will not be able to walk up to receive a vaccine.
- You can register for the vaccine through:
 - **Tarrantcounty.com/covidshot**
 - and/or
 - **MyBSWHealth**
- Currently, Baylor Scott & White Health is reaching out to those at highest risk of developing severe illness from COVID-19 to schedule an appointment to receive the COVID-19 vaccine at one of their state-designated HUB locations.
- The TCU & BSWH Community Vaccination Site is serving those who are registered for the COVID-19 vaccine through Tarrant County Public Health and/or those who are registered through Baylor Scott & White Health. In accordance with state and federal guidance, distribution priority includes those at the highest risk of severe illness from COVID-19 – those who fall into [Phase 1A and 1B](#).
- Patients are being contacted by email, phone or, if registered through BSWH, via their MyBSWHealth account.
- While doses remain limited, we are working to quickly vaccinate as many eligible patients and community members as possible.
- The easiest way to be notified of vaccine availability is with an active MyBSWHealth account. To start your free account, download the MyBSWHealth app by texting BETTER to 88408 or by visiting MyBSWHealth.com. If you already have an account, log in to update your contact information today.
- Appointments cannot be rescheduled. Please adjust your schedule to accommodate your appointment time. If for some reason you cannot make your scheduled appointment please re-register. You will be contacted in the future with another opportunity to receive the vaccine.
- We have set up a dedicated phone line to answer questions: 1-844-BSW-VACC (1-844-279-8222).
- Those without a computer may register by calling 1-844-BSW-VACC (1-844-279-8222).

IMPORTANT REMINDERS AND FAQ FOR THOSE WITH AN APPOINTMENT

FAQ

Is there anything I need to bring to my vaccine?

- Once in the line, you will be asked to provide confirmation of your scheduled time slot to our volunteers. Please make sure you have your appointment information **and a form of**

government issued identification readily available. After your appointment time slot and identification has been confirmed, our volunteers will guide you through the vaccine process.

Can anyone come with me to assist me?

- We encourage all of our scheduled vaccine patients to not drive themselves to the vaccine site. If at all possible, those receiving the vaccine should arrive in the passenger seat to ensure there are no adverse reactions while driving. For more information on the reactions to the vaccines, [please see the CDC website.](#) We will not turn away any individual that must drive themselves.

How do I schedule my second dose?

- Your second dose will be scheduled during your first vaccine visit. Depending on which vaccine you receive, the second dose visit will be 17-28 days after you receive your first.

Can my loved one receive a vaccine, too?

- Unfortunately, at this time, only those with an appointment will be allowed to receive a vaccine. In accordance with state and federal guidance, distribution priority includes those at the highest risk of severe illness from COVID-19 – those who fall into **Phase 1A and 1B.**

For more information on how to schedule a vaccine, please download the my BSWHealth App by texting BETTER to 88408 or visit tarrantcounty.com/covidshot

For additional frequently asked questions, we have set up a dedicated phone line to answer questions: 1-844-BSW-VACC (1-844-279-8222) or you can visit www.bswhealth.com/COVIDVaccine.

IMPORTANT REMINDERS

- **Do not arrive early.** Please arrive at your scheduled appointment timeslot to prevent any backlog or delays. Those individuals that arrive early will not be able to proceed through the vaccine process until their appointment timeslot.
- All patients and everyone in the car are **required to wear a mask at all times.**
- In order to ensure the safety of all of our vaccine volunteers and staff, you must **remain in the car at all times.**
- Please **plan for a 15-minute wait following your vaccination** to ensure your safety.
- Please make sure that you are **wearing appropriate clothing** to access your arm in order to quickly facilitate the vaccine. Appropriate clothing includes, sweaters that are easily removeable, short sleeves, etc.
- Please **do not bring pets** with you through the drive-thru.
- The clinic is **not open to the public and does not take walk-ups.**
- Thank you in advance for your patience if there are any unexpected delays to your scheduled appointment time. While organizers of the drive-thru site are working hard to make the process as smooth as possible, at times there may be unexpected delays. Consider your needs, and those of the others in your car, when planning for your appointment. Water, books and snacks may come in handy.